To begin use of Dragon Medical One, some prerequisites need to be met.

Operating Systems

32-bit: Microsoft Windows 8.1 and Windows 10. Make sure that the latest service pack is always applied.

64-bit: Microsoft Windows 8.1, Windows 10, Windows Server 2012 R2, Windows Server 2016 and Windows

Server 2019. Make sure that the latest service pack is always applied.

Microsoft .NET Framework 4.7.2 (or higher) is required.

Processor speed

Minimum: 1.7 Ghz

Recommended: 2.8 Ghz

RAM

Minimum: 512 MB

Recommended: 2 GB

Citrix client:

* Citrix Receiver 4.10.1 or higher

After these prerequisites are satisfied, click the hyperlink NuanceCitrixExtensions.zip.

<http://www.uhcs.org/docs/NuanceCitrixExtensions.zip>

* When clicking on the hyperlink, (by pressing CTRL + left click on mouse) you will be prompted to open or save. Select save, select a save location (Download folder is preferable for ease of locating file again). when finished downloading, the zipped file should open to the files enclosed, as seen below.



Select “**Client**”, then “**Client Windows**” for window users or “**Client Linux**” for Linux, and install the “**Nuance PowerMic Citrix Client Extension.msi**”

Follow the on-screen prompts for installation.